

# SMART KITCHEN 10 YEAR GUARANTEE

## CARE AND MAINTENANCE

**SMART**  
kitchen



All Smart Kitchen cabinets, doors and benchtops are covered by our 10 Year Guarantee from the date of purchase. This Guarantee covers defective materials and workmanship in any component, subject to the qualifications below.

Should you find a component part to be defective in material or workmanship within the 10 year period, you should immediately, return that part to one of our showrooms or contact us for an inspection. Smart Kitchen will then examine the component and decide (at its sole discretion) under the terms of this Guarantee, if the claim is valid. If valid, Smart Kitchen will make arrangements for the component to be replaced or repaired as soon as possible. The replacement or repaired component/s will then be made available for collection from one of our showrooms or manufacturing as soon as practicable from the original purchaser.

This Guarantee is not transferable, and the original contract or receipt must be presented with the claim if requested.

Any delaminating faults need to be reported to Smart Kitchen within 7 days of the fault arising.

Appliances, sinks and accessories are not covered by this Guarantee as they have their own manufacturer guarantees.

Installation, assembly and additional works are not covered by this Guarantee.

Quartz Stone benchtops supplied by Smart Kitchen are limited by the stone brands individual guarantee. Please ensure you check your relevant quartz stone manufacturer's guarantee.

### **This Guarantee does not cover damage from, to or by the following:**

- Normal wear and tear, cuts and scratches or damage caused by impacts, accidents or installation or assembly.
- Shrinkage or movement of any materials or fittings which by their nature or use, could be expected to shrink or move, including where house or floor movement has been a contributing factor.
- Heat, water or moisture damage to cabinets, benchtops, or joins where appliances, kettles, toasters or hot pots may have been the cause. Spillage of water or alcohol around sinks, hotplates and laminate joins should be wiped up immediately as moisture infiltration occurs naturally with timber products.
- Direct or indirect sunlight causing discolouration.
- Knobs, handles and hinges exposed to excessive moisture or corrosive products.
- Stone supplied by other companies other than Smart Kitchen.
- Citrus-based cleaning products on any surfaces.
- Water left on any surface for any length of time as discolouration and/or swelling can occur.
- Kitchens that are installed in an outdoor environment.
- Brass accessories that tarnish due to lack of maintenance.
- Cutting directly on the benchtop surface.
- Sliding crockery or heavy appliances across benchtop surfaces.
- Using solvents such as Mr Muscle, Methylated Spirits, Nifty Solvent, Flash, Jif or any liquid or any other harsh products for stubborn stains.
- Excessive scouring or use of abrasives on surfaces.
- Residue stains from berry jams, beetroot, herbs such as saffron and alcohol that have been left and not wiped up immediately.
- Damage or swelling caused through use of steam cleaners of any type.
- If maximum drawer set weights are exceeded. Please keep drawer weights under 20kg.
- Excessive weight on shelving that results in bowing.
- Work carried out by installers or other trades.

General cleaning is best done with warm soapy water on a damp, but not too wet cloth. This method will remove most marks if attended to immediately. Use a mild ammonia-based cleaner such as Windex for extra strength if required.

We strongly recommend that if your kitchen purchase is for or may be used in a property that will be tenanted in the future, then the occupier is made aware of this Guarantee and associated limitations.